

### 1.a. Personal data of the complainant

Last name/legal entity name

First name

Registration or id number

LEI (if available)

Client reference (if available)

Address: street, number, floor (for firms registered office)

Postcode

City

Country

Telephone

Email

### 1.b Contact details (if different from 1.a)

Last name/legal entity name

First name

Address: street, number, floor (for firms registered office)

Postcode

City

Country

Telephone

Email

**2.a Personal data of the legal representative (if applicable) (a power of attorney or other official document as proof of the appointment of the representative)**

Last name
First name/legal entity name
Registration number and LEI (if available)
Address: street, number, floor (for firms registered office)
Postcode
City
Country
Telephone
Email

**2.b Contact details (if different from 2.a)**

Last name/legal entity name
First name
Address: street, number, floor (for firms registered office)
Postcode
City
Country
Telephone
Email

**3. Information about the complaint**

3.a Full reference of the crypto-asset service or agreement to which the complaint relates (i.e. name of the crypto-asset service provider, crypto-asset service reference number, or other references of the relevant transactions...)

3.b Description of the complaint's subject-matter (Please provide documentation supporting the facts mentioned.)

3.c Date(s) of the facts that have led to the complaint

3.d Description of damage, loss or detriment caused (where relevant)

**Complainant/legal representative**

Documentation provided (please check the appropriate box)

Power of attorney or other relevant document

Copy of the contractual documents of the investments to which the complaint relate

Other documents supporting the complaint: